

# Social network visualization

JavaCRO<sup>TE</sup>

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IDENTALIA  
CONSULTING

# Social network visualization

**Introduction**

**Why?**

**How?**

**Examples**

# Introduction

**About us**

**What we do**

**Why social networks**

# Why

**Explore our data and gain insights**

**Experiment with interesting  
technologies**

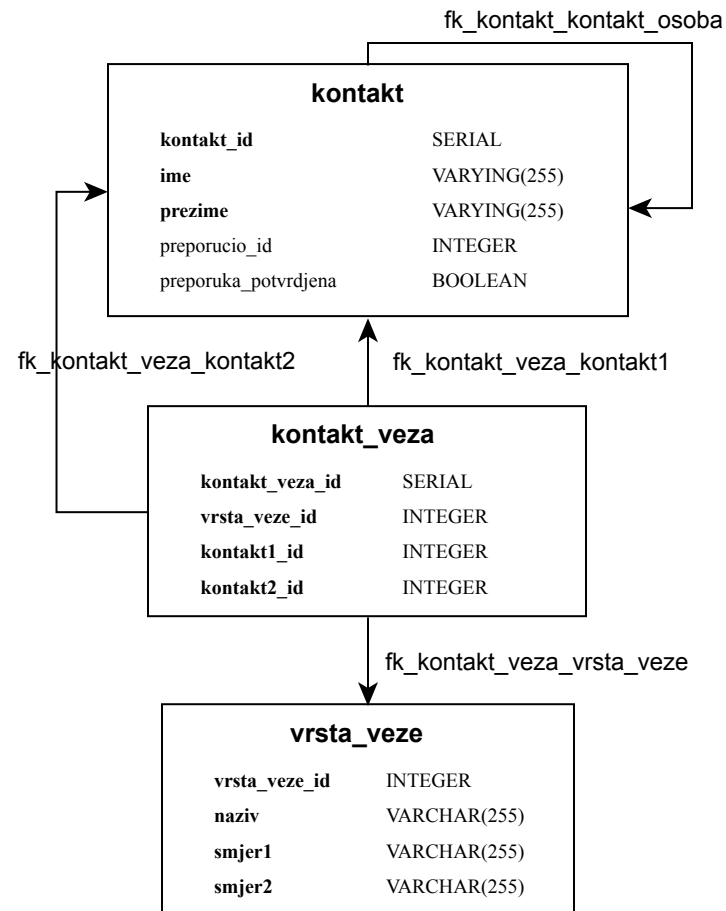
# Starting state

**Relational database (PostgreSQL)**

**CRM application**

- Java, SmartGWT, Spring
- data displayed in grids and forms

# Starting database model



# Problems with relational model

Connections between contacts spread over tables and foreign keys:

- Table *kontakt* (*preporucio\_id*, *preporuka\_potvrđjena*)
- Table *kontakt\_veza* (*kontakt1\_id*, *kontakt2\_id*)

# Problems with relational model

Hard to visualize:

- all connections in one place
- different levels of connections
- groups of connected contacts

Hard to analyze:

- hard to find useful or interesting patterns in data



# Graph databases

Nodes (entities) and relationships

Nodes and relationships can have properties

Relationships connect individual nodes

Different kinds of relationships all stored as edges between nodes

Graph traversals involve no expensive index lookups

Easy to find patterns in a way that nodes are connected

# Solution

1. Choose a graph database
2. Import data from a relational database
3. Integrate with existing CRM and visualize data
4. Implement interesting queries in a graph database

*"Neo4j is a highly scalable native graph database that leverages data relationships as first-class entities, helping enterprises build intelligent applications to meet today's evolving data challenges." -- neo4j.com*

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- native graph database
- active community
- highly performant, scalability
- easy to learn and get started
- *cypher* - powerful graph query language
- easy and fast data loading

# Cypher

*Cypher is a declarative graph query language that allows for expressive and efficient querying and updating of the graph store.*

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Designed for easy reading

Patterns of nodes and relationships are represented using ASCII-Art

```
(kontakt1) --> (kontakt2)
```

```
(kontakt1) - [:PREPORUCIO] -> (kontakt2) - [:VEZA] -> (kontakt3)
```

# Cypher

## Query examples:

```
// create and return a node with label Person
CREATE (p:Person {name:"Ivan"})
RETURN p;

// create a relationship with label KNOWS
MATCH (p:Person {name:"Ivan"})
CREATE (p) - [r:KNOWS] -> (p2:Person {name:"Marko"})
RETURN p,r,p2;

// count nodes with label Person
MATCH (p:Person) RETURN COUNT(p);

// query nodes by pattern
MATCH (p1) - [:KNOWS] -> (p2: Person {name:"Marko"})
RETURN p1;
```

# CRM - export data

## 1. Export data from PostgreSQL

```
COPY (  
    SELECT k.kontakt_id  
        , k.ime  
        , k.prezime  
        , k.spol  
        , k.preporucio_id  
        , k.preporuka_potvrđjena  
        , (SELECT SUM(iznos) FROM placanje WHERE kontakt_id = k.kontakt_id)  
          AS placanja_iznos  
    FROM kontakt k  
) TO '/tmp/kontakt.csv'  
    WITH (FORMAT CSV, HEADER, DELIMITER E',', QUOTE E'""', FORCE_QUOTE *);  
  
COPY (SELECT * FROM kontakt_veza JOIN vrsta_veze USING (vrsta_veze_id))  
TO '/tmp/kontakt_veza.csv'  
WITH (FORMAT CSV, HEADER, DELIMITER E',', QUOTE E'""', FORCE_QUOTE *);
```

# Neo4j - import data

## 2. Create/merge contact nodes

```
LOAD CSV WITH HEADERS FROM "file:///tmp/kontakt.csv"
  AS row FIELDTERMINATOR ","
MERGE (k:Kontakt {kontakt_id: toInt(row.kontakt_id)})
SET
  k.ime = toString(row.ime)
, k.prezime = toString(row.prezime)
, k.spol = toString(row.spol)
, k.preporucio_id = toInt(row.preporucio_id)
, k.preporuka_potvrđjena
  = CASE row.preporuka_potvrđjena
    WHEN "t" THEN true ELSE false
  END
, k.placanja_iznos = toFloat(row.placanja_iznos)
;
```

```
CREATE INDEX ON :Kontakt(kontakt_id);
CREATE INDEX ON :Kontakt(preporucio_id);
CREATE INDEX ON :Kontakt(kontakt_osoba_id);
```

# Neo4j - import data

## 3. Add relationships from *kontakt* table

```
//:PREPORUCIO
MATCH (kontakt:Kontakt)
WHERE kontakt.preporucio_id IS NOT NULL
WITH kontakt
MATCH (preporucitelj:Kontakt)
WHERE preporucitelj.kontakt_id = kontakt.preporucio_id
MERGE (preporucitelj)
    - [:PREPORUCIO {
        preporuka_potvrđjena: kontakt.preporuka_potvrđjena
    }] -> (kontakt)
;
```



# Neo4j - import data

## 4. Add relationships from *kontakt\_veze* table

```
//:VEZA
LOAD CSV WITH HEADERS FROM "file:///tmp/kontakt_veza.csv" AS row
  FIELDTERMINATOR ","
MATCH (k1:Kontakt {kontakt_id: toInt(row.kontakt1_id)})
MATCH (k2:Kontakt {kontakt_id: toInt(row.kontakt2_id)})
MERGE (k1) - [:VEZA {
  vrsta_veze_id:toInt(row.vrsta_veze_id),
  naziv:toString(row.naziv),
  smjer1:toString(row.smjer1),
  smjer2:toString(row.smjer2),
  rang:toInt(row.rang)
}] -> (k2)
;
```

# Neo4j - embedded vs standalone

## Embedded (currently implemented)

### Pros:

- easier to get started
- java API
- lower latency

### Cons:

- sharing physical resources with CRM application
- 46MB of extra dependencies (neo4j, scala)

# Neo4j - embedded vs standalone

## Standalone (planned for production)

### Pros:

- CRM and Neo4j have independent resources
- able to fine tune resources (memory, garbage collection)
- installation on a separate machine
- web admin
- access from multiple clients

### Cons:

- need to use REST API

# Visualization: vis.js

*"A dynamic, browser based visualization library. The library is designed to be easy to use, to handle large amounts of dynamic data, and to enable manipulation of and interaction with the data." -- visjs.org*

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- open source
- many components: DataSet, Timeline, **Network**, Graph2d and Graph3d
- runs on Chrome, Firefox, Opera, Safari, IE9+ and most mobile browsers

# Integration

## Server-side

### Embedded Neo4j database

### Neo4jServlet

- handles client **GET** requests
- executes *Cypher* queries
- transforms data into *vis.js* compatible format

# Integration

## Neo4jServlet

Support for different Cypher query results:

- nodes
- relationships
- sequences of relationships
- nodes wrapped in maps

# Integration

## SmartGWT

### *HTMLPane*

- displays a HTML page (*vis.html*) that uses *vis.js* to visualize data

### *DynamicForm*

- used to define the query to visualize
- passes parameters to *HTMLPane* component
- *HTMLPane* fetches *vis.html* with parameters received from *DynamicForm*

# Integration

## vis.html

### jQuery

- page initialization
- event handling
- fetch data from *Neo4jServlet*

### vis.js

- visualize data received from server



# CRM GUI

**(PALYČUNI SUSTAV) MediTourCRM - Politika Mentala**

**Meni**

Glavna stranica

**Upravljanje kontaktima**

**Upravljanje poslovanjem**

**Upravljanje marketingom**

**Upravljanje projekatima**

**Upravljanje resursima**

**Upravljanje dokumentima**

**Upravljanje sistemom**

**Upravljanje korisnicima**

**Upravljanje sigurnošću**

**Upravljanje izveštajima**

**Upravljanje integracijama**

**Upravljanje konfiguracijom**

**Upravljanje lokacijama**

**Upravljanje odjelima**

**Upravljanje radnim vremenom**

**Upravljanje uslugama**

**Upravljanje vezama**

**Upravljanje zalogima**

**Upravljanje znanjem**

**Upravljanje vidljivostima**

**Upravljanje vrstama usluga**

Pretraži kontakte

Broj koljena: 1

Prikaži iznos plaćanja veličinom nodea

Prikaži iznos plaćanja preporuke širinom veze

Predefinirani upiti: Default query

Upit: 

```
MATCH (a:Kontakt {kontakt_id:{kontakt_id}})
WITH a
MATCH p1 = (a)-[1*0..(broj_koljena)]-(b)
WITH b, (1, p1, a
MATCH (b)-[r2]->(c) WHERE c in nodes(p1)
RETURN distinct(z)
```

Dohvati

# Example

## Contacts with connections

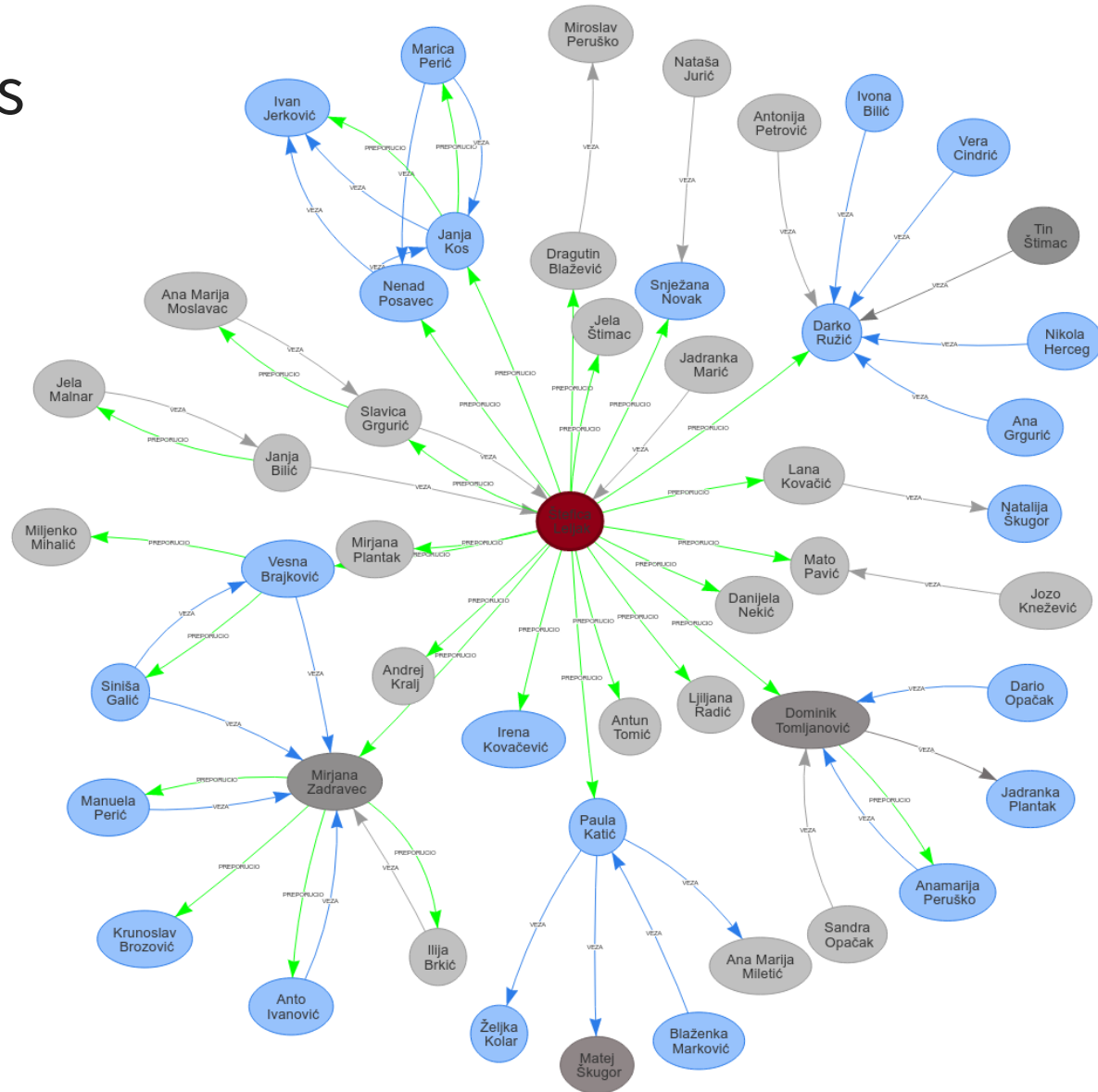
```
MATCH (a:Kontakt
      {kontakt_id: {kontakt_id}})
WITH a
MATCH p1 = (a) - [r1*0..1] - (b)
WITH b, r1, p1, a
MATCH (b) - [r2] - (c)
WHERE c in nodes(p1)
RETURN distinct(r2)
WITH params {
  kontakt_id=63976
}
```



# Example

## Contacts with connections

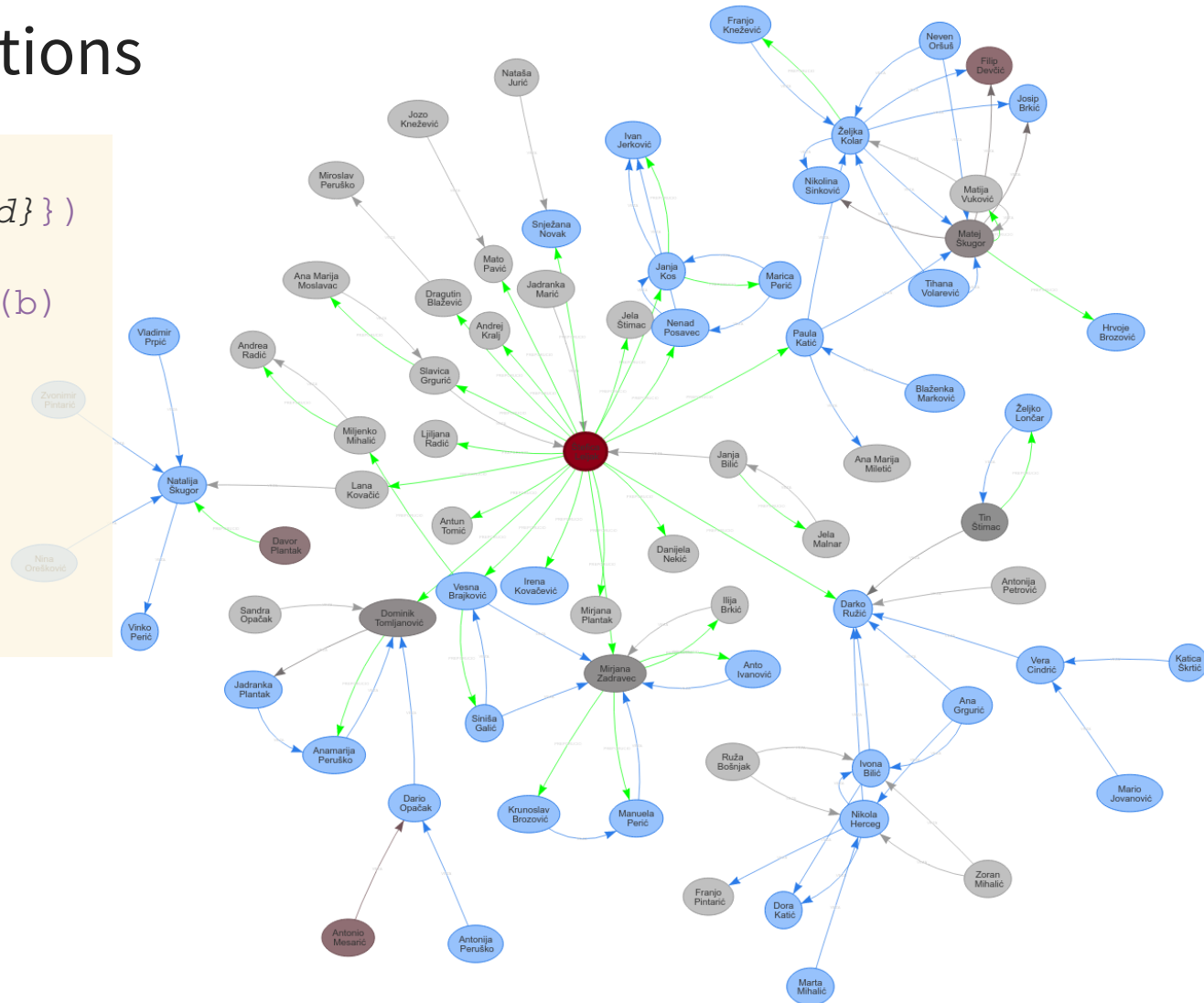
```
MATCH (a:Kontakt
      {kontakt_id: {kontakt_id}})
WITH a
MATCH p1 = (a) - [r1*0..2] - (b)
WITH b, r1, p1, a
MATCH (b) - [r2] - (c)
WHERE c in nodes(p1)
RETURN distinct(r2)
with params {
  kontakt_id=63976
}
```



# Example

## Contacts with connections

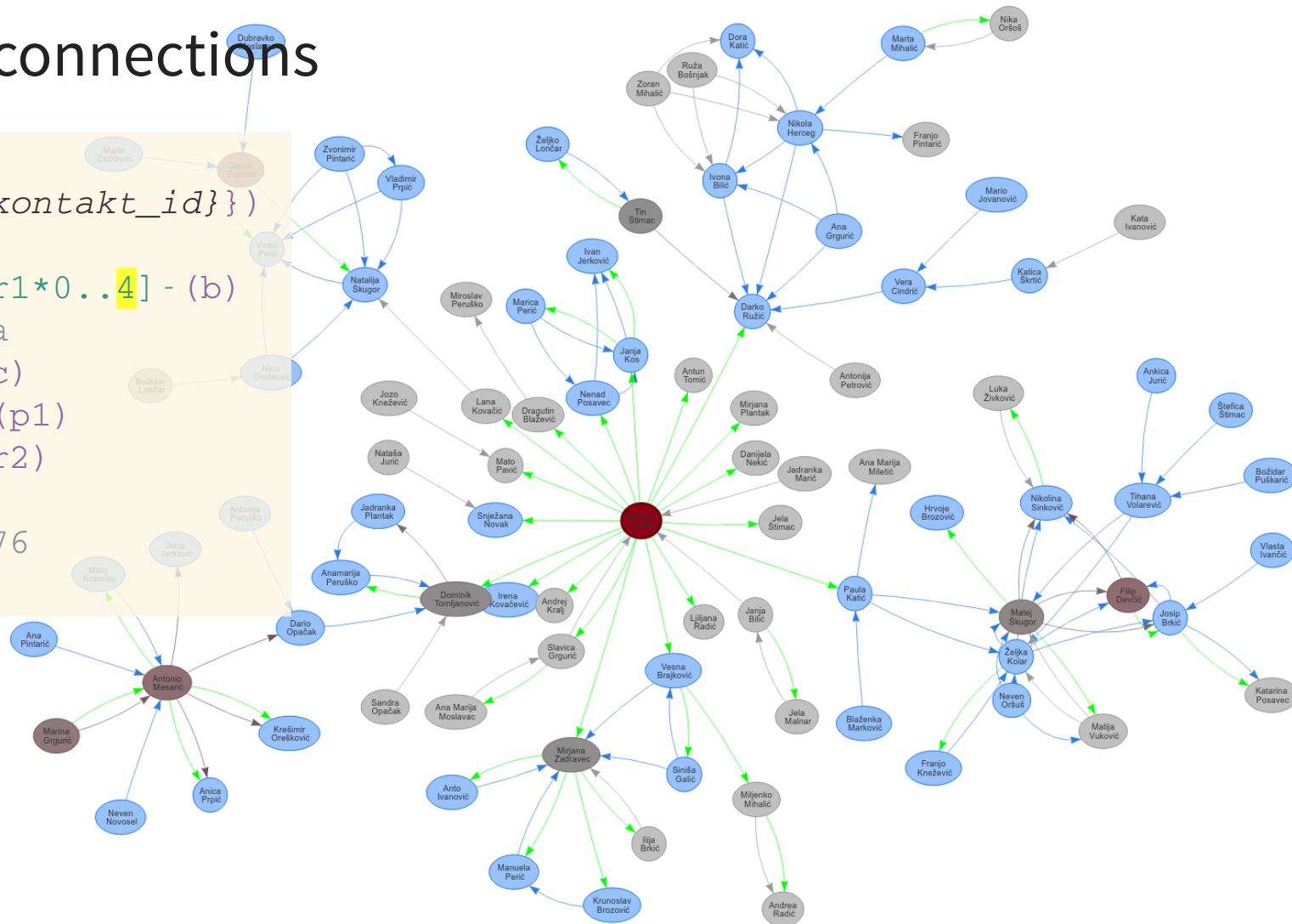
```
MATCH (a:Kontakt
      {kontakt_id: {kontakt_id}})
WITH a
MATCH p1 = (a) - [r1*0..3] - (b)
WITH b, r1, p1, a
MATCH (b) - [r2] - (c)
WHERE c in nodes(p1)
RETURN distinct(r2)
with params {
  kontakt_id=63976
}
```



# Example

## Contacts with connections

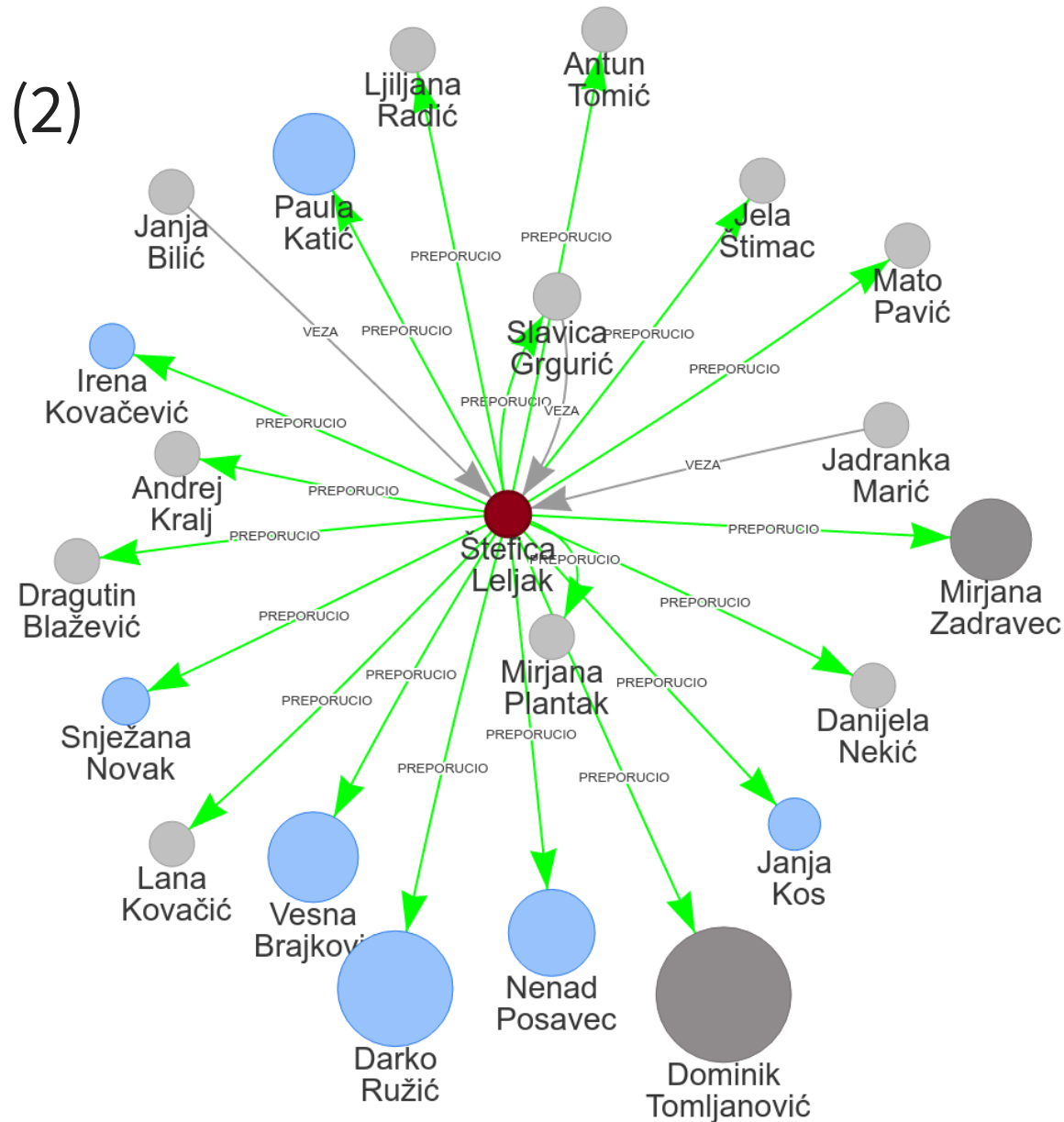
```
MATCH (a:Kontakt
      {kontakt_id: {kontakt_id}})
WITH a
MATCH p1 = (a) - [r1*0..4] - (b)
WITH b, r1, p1, a
MATCH (b) - [r2] - (c)
WHERE c in nodes(p1)
RETURN distinct(r2)
with params {
  kontakt_id=63976
}
```



# Example

## Contacts with connections (2)

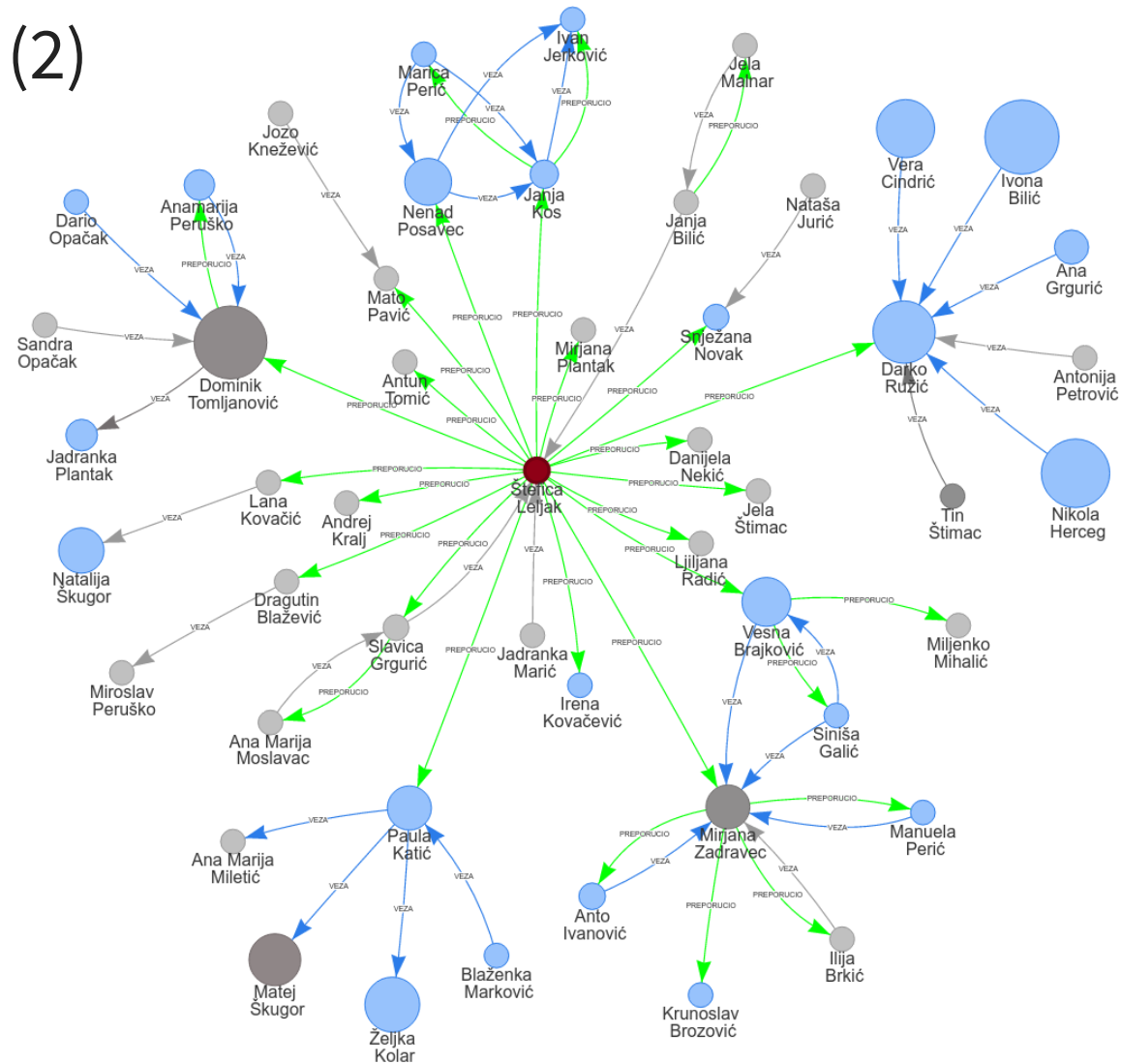
```
MATCH (a:Kontakt
      {kontakt_id: {kontakt_id}})
WITH a
MATCH p1 = (a) - [r1*0..1] - (b)
WITH b, r1, p1, a
MATCH (b) - [r2] - (c)
WHERE c in nodes(p1)
RETURN distinct(r2)
with params {
  kontakt_id=63976
}
```



# Example

## Contacts with connections (2)

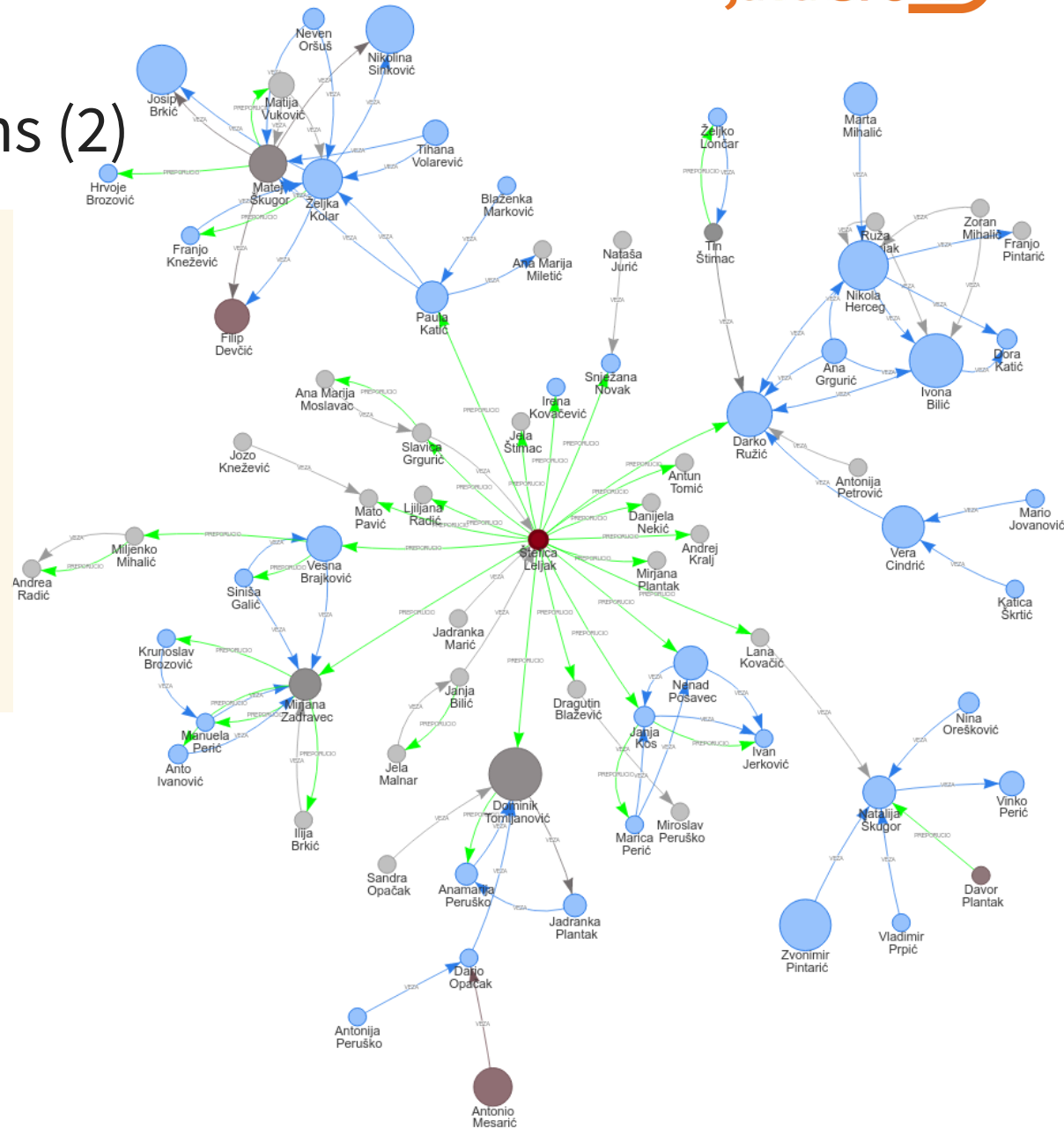
```
MATCH (a:Kontakt
      {kontakt_id: {kontakt_id}})
WITH a
MATCH p1 = (a) - [r1*0..2] - (b)
WITH b, r1, p1, a
MATCH (b) - [r2] - (c)
WHERE c in nodes(p1)
RETURN distinct(r2)
with params {
  kontakt_id=63976
}
```



# Example

## Contacts with connections (2)

```
MATCH (a:Kontakt
      {kontakt_id: {kontakt_id}})
WITH a
MATCH p1 = (a) - [r1*0..3] - (b)
WITH b, r1, p1, a
MATCH (b) - [r2] - (c)
WHERE c in nodes(p1)
RETURN distinct(r2)
with params {
  kontakt_id=63976
}
```

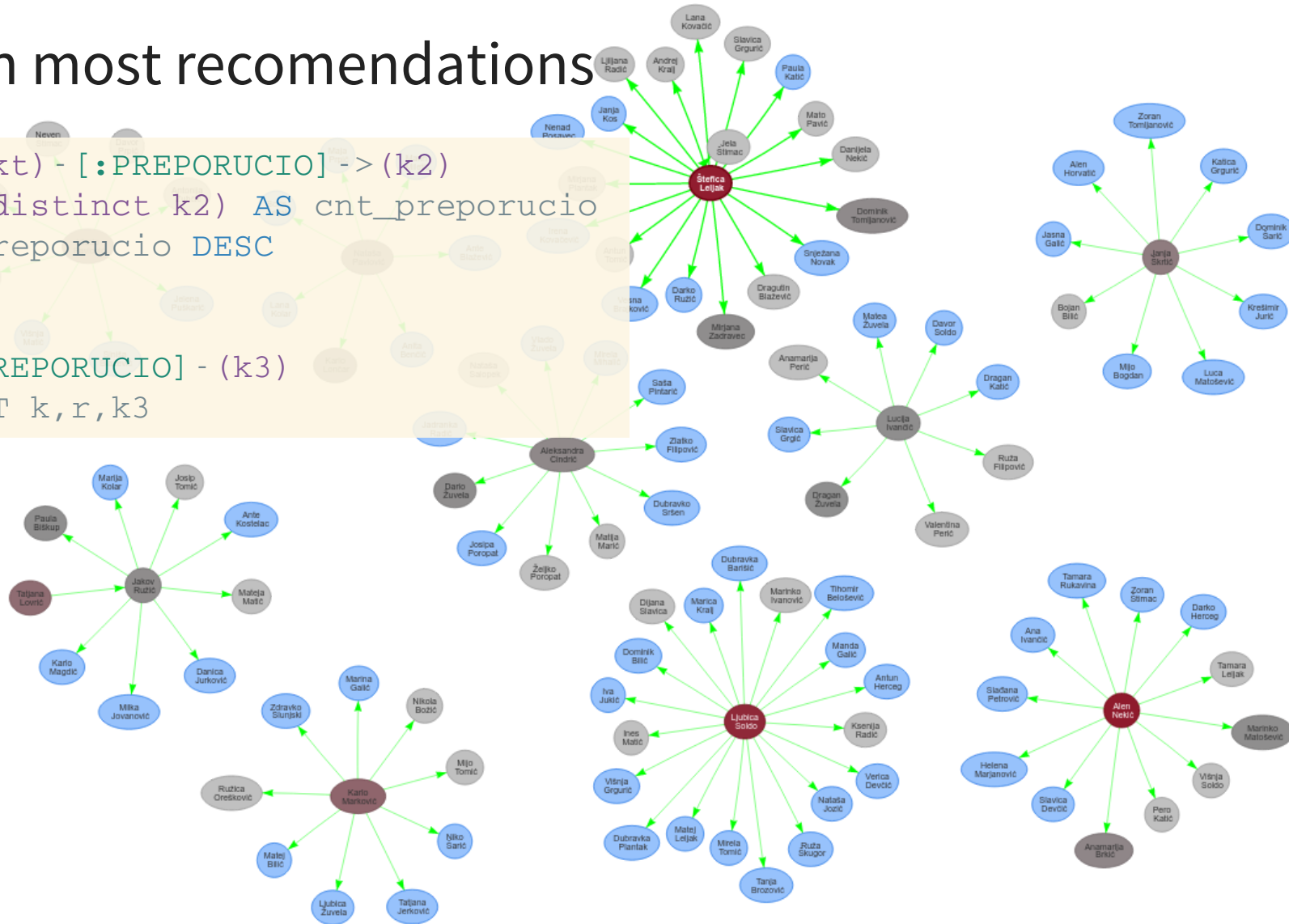




# Example

## Contacts with most recommendations

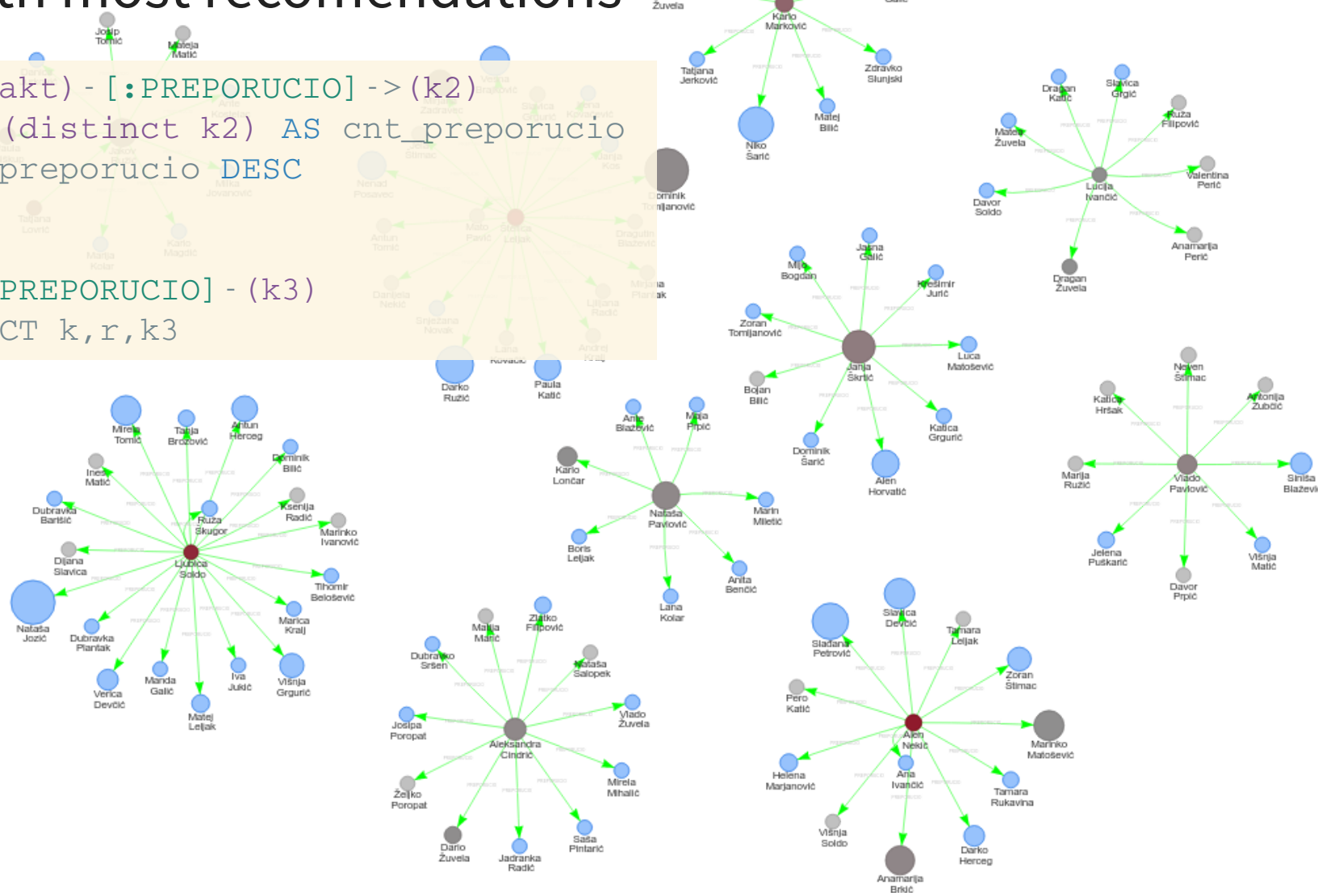
```
MATCH (k:Kontakt) - [:PREPORUCIO] -> (k2)
WITH k, count(distinct k2) AS cnt_preporucio
ORDER BY cnt_preporucio DESC
SKIP 0
LIMIT 10
MATCH (k) - [r:PREPORUCIO] - (k3)
RETURN DISTINCT k,r,k3
```



# Example

## Contacts with most recommendations

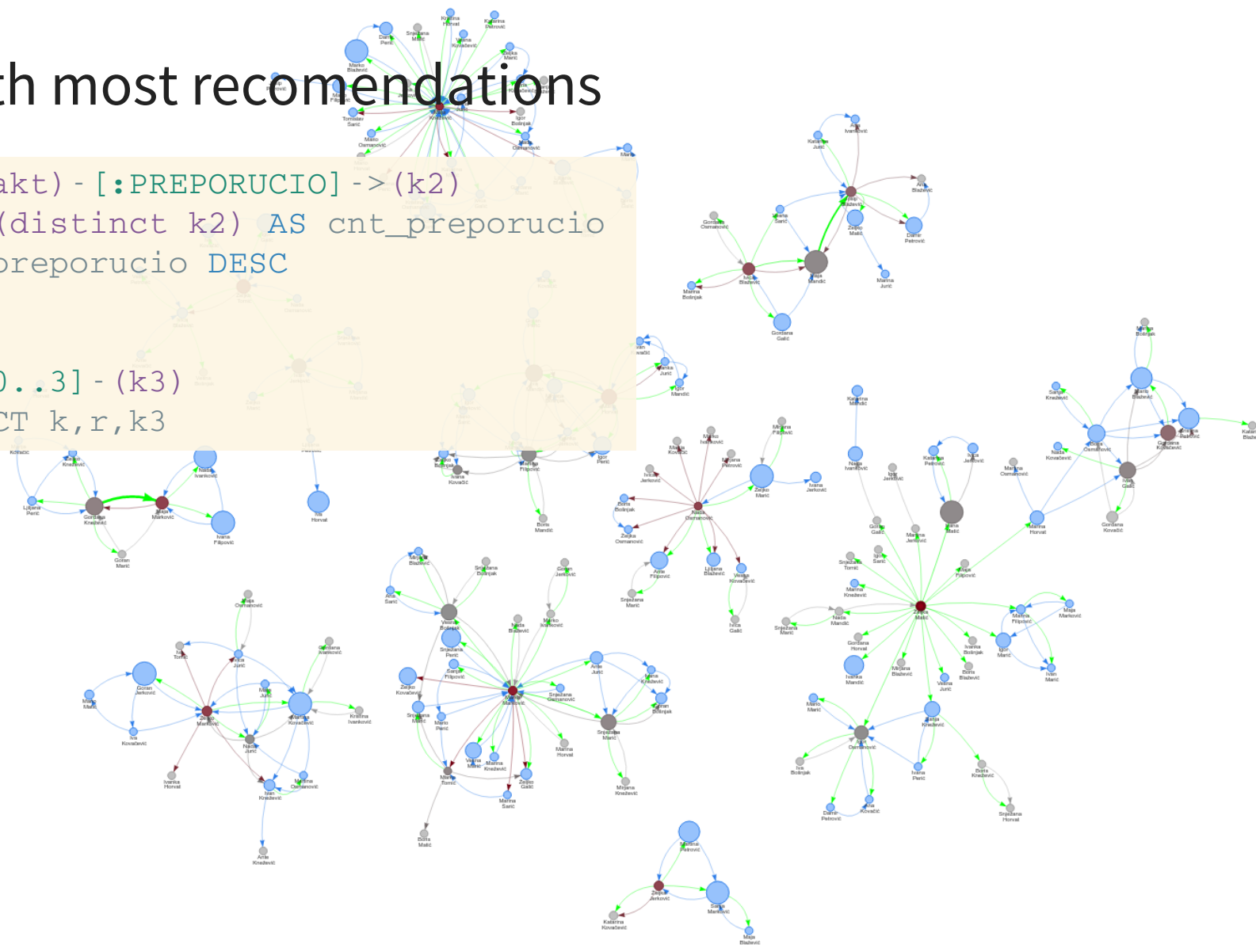
```
MATCH (k:Kontakt) - [:PREPORUCIO] -> (k2)
WITH k, count(distinct k2) AS cnt_preporucio
ORDER BY cnt_preporucio DESC
SKIP 0
LIMIT 10
MATCH (k) - [r:PREPORUCIO] - (k3)
RETURN DISTINCT k,r,k3
```



# Example

## Contacts with most recommendations

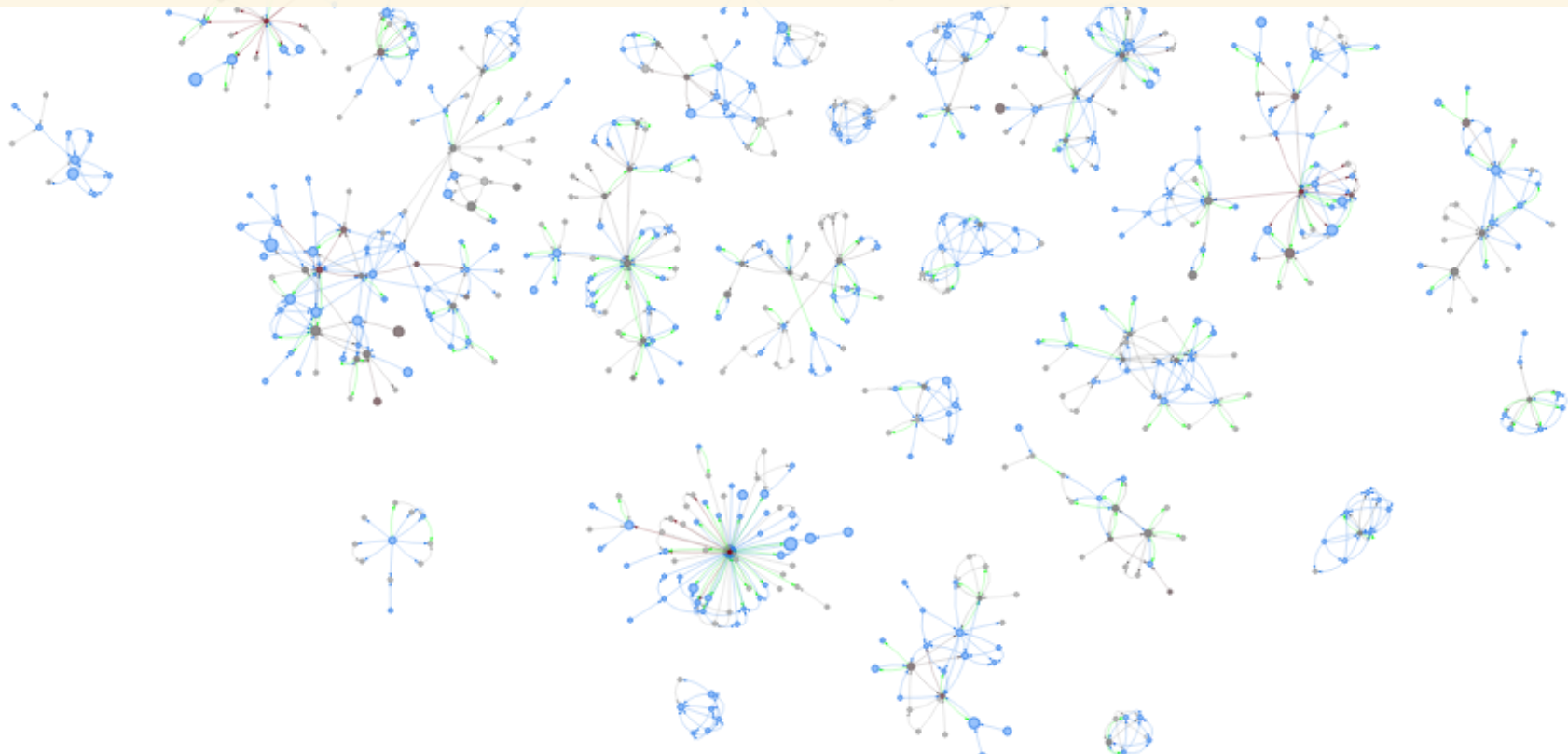
```
MATCH (k:Kontakt) - [:PREPORUCIO] ->(k2)
WITH k, count(distinct k2) AS cnt_preporucio
ORDER BY cnt_preporucio DESC
SKIP 0
LIMIT 10
MATCH (k) - [r*0..3] - (k3)
RETURN DISTINCT k,r,k3
```



# Example

## Contacts with most connections

```
MATCH (k:Kontakt) - [:VEZA] ->(k2)
WITH k, count(distinct k2) AS cnt_veze
ORDER BY cnt_veze DESC
SKIP 0
LIMIT 50
MATCH (k) - [r*0..3] - (k3)
RETURN DISTINCT k,r,k3
```



# Questions?

